Aleksandr Orlov

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PROFESSIONAL EXPERIENCE

Papa Inc. - Miami, FL
IT Specialist II | Sep 2021 – Present

- Provision Virtual machines for onboarding groups of 50 individuals per session using Windows 365 & AWS.
- Manage cloud server environments. Supporting 800+ remote and onsite users within various platforms such as AWS, Okta, Google suite, Office365 and Azure.
- Oversaw account management including provision and deprovision using SAAS platforms Okta, MS Intune, and AWS Console
- Implement various scripts to automate daily responsibilities. Using languages such as Bash, PowerShell, and Python. Improving response times and reducing total time spent within the role significantly.
- Monitor and deploy security & system patches, ensuring latest available policy and system features.
- Monitor system performance, addressing non-compliant alerts promptly.
- Conduct Quarterly and Annual audits. Resulted in lower company costs. freeing up resources, accounting for up to 15% of the department's budget.
- successful execution of Backup utility tool that ensures data integrity.
- Configure and support Cloud storage accounts for various department use.
- Lead asset management for 1000+ assets, including procurement, deployment, recovery, and re-deployment.
- Develop and deploy software packages through self-service portal.
- Facilitate training for new employees and provide mentorship.

Dan Marino Foundation - Ft Lauderdale, FL

Information Technology Specialist | Aug 2020 – Sep 2021

- Installed and troubleshooted standard computer technologies, resolving individual PC issues.
- Provided technical support to Remote VPN staff members and onsite Teams, maintaining network connectivity.
- Supported and managed active directory for overall operation.
- Delivered desktop support for hardware, software, and network-related matters.
- Identified and resolved technical problems using diagnostic and repair tools.
- Documented system procedures for onboarding and reference.
- Designed and maintained specialized systems for hospitality, technology, and gaming Projects.

Quality Specialty Pharmacy - Jacksonville, FL

Store Manager | Feb 2012 – Dec 2019

- Maintained VoIP system and SQL database.
- Operated and oversaw Active Directory using windows 2012/2016 server.
- Managed network and equipment maintenance, including Netgear switch and Cisco router.
- Maintained location data Backups Daily, weekly, and annually.
- Responsible for NAS data storage Synology Raid array.
- Oversaw IT operations for a range of business functions.
- Assisted with Upgrading equipment and ensured smooth transition between new server 2016 installation.
- Resolved complex hardware and software issues, contributing to improved operational performance.
- Conducting routine evaluations of network and data security
- **Additional non-technical** responsibilities that required overall leadership and daily operational role expertise.

EDUCATION & CERTIFICATIONS

School: Queens college
Location: Queens, NY 11367
Degree: Associate in Accounting
Date Completed: June 2008

Name: CompTIA Security+
Issuing Organization: COMPTIA
Issue Date: April 12, 2024
Credential ID: COMP001021702169

Name: Microsoft Azure Administrator AZ-104
Issuing Organization: Microsoft
Issue Date: April 23, 2023
Credential ID: I718-3011

Name: CompTIA Net+
Issuing Organization: COMPTIA
Issue Date: May 22, 2021
Credential ID: COMP001021702169

Name: CompTIA A+
Issuing Organization: COMPTIA
Issue Date: March 23, 2021
Credential ID: COMP001021702169

TECHNICAL PROFICIENCIES, SKILLS & INTERESTS

- **Technical Proficiencies: Cloud Computing**: Azure, Aws **Scripting Languages**: Python, PowerShell, Bash **Monitoring and Logging**: CloudWatch, Azure Monitor **Virtualization**: Azure, AWS, VMware **Databases**: MySQL

- **Skills**: Database, Account, Network, Project, management. Critical Troubleshooting. Problem-solving. Decision-making. Communication. Teamwork. Automation and Scripting. Security and Monitoring. Mobile Device Management. Disaster Recovery planning.

- **Interests:** Traveling. Fishing. Gaming. Snowboarding. Sports. Live events. Hiking. Cycling.

RECENT PROJECTS

- AUTOMATION-Uninstall-application-via-shellscript - This script is intended for the use to Automate the process of uninstalling application via shellscript in a Mac OS environment. The script that is ran will search for the application to see if its running in the background and force close the application. Afterwards the script uninstalls the application by removing it from the applications Dir
https://github.com/0rlovsky/AUTOMATION-Uninstall-application-via-shellscript
- Created Various Powershell scripts to automate Tasks - such as VM creation, Push Managed mode applications like Grammarly onto all systems over intune that installed Registery Keys and pathways. Also restarted Grammarly if it was already running and included Error checking code and detection scripts
- Created Several APPS via intune WINAPP32 – Made custom app packages to be included within company portal to prevent shadow IT threats and making users install safe packages for Application needs.
- Personal Coding Project Python Classic Pong script – Created a script to run a python script to launch the classic game of Pong via importing turtle and tkinter library
https://github.com/0rlovsky/Python---Pong-script